



KIMEP UNIVERSITY

GUIDE FOR INCOMING ACADEMIC AND ADMINISTRATIVE STAFF MEMBERS AY 2020-2021



International Office
(ground floor of the Residence Hall):
<https://kimep.kz/diam/>

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International Office is your first contact to get the direction and information about your visit or affiliation, as well as logistic support. However, it is possible to contact academic units directly.

Academic Units leaders:
<https://kimep.kz/>>
Academics

STAFF MEMBER	POSITION	CONTACT DETAILS	
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FACTS ABOUT KAZAKHSTAN



Continent: Asia

Region: Central Asia

Size: 2,724,900 km²

Language:

Kazakh and Russian

Capital City: Nur-Sultan

President: Kasym-Jomart Tokayev

Climate: Continental

Summers 18°C to 30°C

Winters -3°C to -30°C

Currency: Tenge (KZT).

All payments in the territory of Kazakhstan are accepted only in tenge.

Telephone:

Code for Kazakhstan is +7.

Almaty city code is 727

Electricity:

220 V, European socket

- Kazakhstan is the 9th largest country by size in the world. It's a huge place with a very small population of only 18 million people. Kazakhstan got its independence on 16 December 1991.
- It's the largest landlocked country in the world, with Russia to its North, China to the West, Uzbekistan down South and the Caspian Sea on its Western Border.
- Kazakhstan is a multicultural country with more than 130 ethnic groups and nationalities including Kazakh, Russian, Korean, German, Ukrainian, Belarusian, Uzbek, Poles, and Lithuanians to name a few.
- Apples are reputedly to originate from Kazakhstan and there are still wild apple forests in the country.
- Kazakhstan is mineral and resource-rich (oil, gas, commodities).
- Kazakhstan hosted the Expo 2017 world fair, the Expo's theme was 'Future Energy'.
- The Lake Balkhash, which is one of the biggest lakes of the World has a unique quality about it. One half of the water remains saline, whereas the other half of the lake has fresh water.
- The highest point in Kazakhstan is Mt. Khan Tengri of the Tian Shan mountain range. At 23,000 feet (7010 m), it is also the world's most northern 7000-m peak. The lowest point in Kazakhstan is the bottom of the Karagiye Depression at 433 feet (132 m) below sea level. Located east of the Caspian Sea, it is one of the lowest elevations on Earth.



FACTS ABOUT ALMATY

1. The city of Almaty is the largest in Kazakhstan with about 2 million people. Almaty is situated in the southeast of the country, at the foot of the Tian Shan mountain chain.
2. Almaty used to be the capital of Kazakhstan until 1997.
3. The name Almaty is believed to come from the Kazakh word for apple, meaning "full of apples", deriving from the abundant wild apple diversity and is considered a source for the modern domestic apple.
4. Almaty is the cultural, educational, and economic hub in the country. It is also a financial, media, and transport hub for Central Asia, including a new highway, a part of new Silk Way, built in 2017, from Europe to China and passing through Almaty.



KIMEP UNIVERSITY, NJSC QUICK FACTS

Foundation: KIMEP University was founded in 1992 by decree of Nursultan Nazarbayev, the First President of the Republic of Kazakhstan as a North-American style institution. KIMEP is an independent, not-for-profit educational institution serving a multicultural and multinational student body, situated on a modern campus in the downtown of Almaty. Since 2010 Kazakhstan adhered to Bologna process, KIMEP introduced ECTS to its credit system.

Faculty: Faculty body is very international, with the highest concentration of members with terminal degrees in the Central Asia, coming from about 20 different countries, such as the USA, the UK, Canada, Italy, France, Germany, Bulgaria, Spain, South Korea, Belarus, Uzbekistan, and other countries.

Academic Programs: The University offers 30 English-taught degree programs, including 14 undergraduate programs in Accounting and Audit, Finance, Management, Marketing, Information Systems, Law, Economics, International Relations, Public and Municipal Administration, Journalism, and 11 graduate programs in Business Administration, International Relations, Public and Municipal Administration, International Journalism, Economics, International Law, Foreign Languages, and 5 Doctor of Philosophy programs. It offers an Executive MBA program and a wide range of certificate programs and short professional courses, as well as Russian and Kazakh languages for foreigners.

Academic units:

- Bang College of Business (including the Executive Education Center)
- College of Social Sciences
- School of Law
- College of Humanities and Education

Rankings and accreditation: In the Spring 2018 semester, the German accrediting agency, the Foundation for International Business Administration Accreditation (FIBAA) granted accreditation of all academic programs at KIMEP University. In addition to FIBAA accreditation, KIMEP University has separate specialized accreditation for many of its programs, recognized by the Ministry of Education and Science of the Republic of Kazakhstan.

KIMEP University is also ranked by the Independent Kazakhstan Quality Assurance Agency (IQAA) as the #1 Leading University in the Republic of Kazakhstan in the category of humanitarian-economic universities in 2019 and 2020. According to 2018 IQAA ranking results, was nominated #1 Leading University in the Development of Research and Innovation and #1 Leading University in Reputational Assessment of Employers.

KIMEP University Library: Visitors may use the Library's facilities and recourses free of charge, however, are not allowed to take materials with them.

Medical services and medical insurance

The Medical Center is located in KIMEP Residence Hall on the ground floor. Medical services are provided by KIMEP medical staff for free to KIMEPIans and its visitors. If you need first medical assistance, primary pre-medical-sanitary assistance, medical information (lecturers, board, newspaper and e-mail info), please, contact the doctor.

For serious medical assistance you must have medical insurance while staying abroad. The insurance should include the first aid at a patient's home and work place, urgent measures, preventive medical examination, hospitalizing, vaccination, operational interference, and evacuation to the home country.

In any emergency, please immediately call KIMEP Medical Center or your own Travel Medical Insurance Company. You have to cover all expenses for your treatment and get reimbursement from your insurance company. Otherwise, we recommend you to obtain the medical insurance from a local company.

Insurance Companies Contacts in Almaty:

1. SOS International tel. +7 727 258-19-11
2. Interteach tel. +7 727 272-72-45, +7 727 3-200-206
3. Medical Assistance group tel. + 727 259-60-56

Affiliation with KIMEP University:

If you are visiting for a short or long period for teaching or having training at KIMEP, you will be affiliated with a staff member at KIMEP University, provided with an office space with access to PC, Wi-Fi. College manager will take care of you in terms of the office facilities and academic issues to fulfill your goal of the visit. If you are planning to pay a visit by any reason please contact the International Office with a request and we will help you.

Useful links to find about:

KIMEP University - <https://www.kimep.kz/en/>

International Office - <https://kimep.kz/diam/>

The Bang College of Business (BCB) - <https://kimep.kz/bang-college-of-business/>

The College of Social Sciences (CSS) - <https://kimep.kz/college-of-social-sciences/>

The College of Humanities and Education (CHE) - <https://kimep.kz/language-center/>,
<https://kimep.kz/college-humanities-education/>

The School of Law - <https://kimep.kz/school-of-law/>

ORGANIZATION OF ADMINISTRATIVE AND ACADEMIC STAFF MOBILITY COMING FROM PARTNER INSTITUTIONS

Partner staff members, regardless their citizenship, gender, race, religion can take part in the mobility program at KIMEP University.

How to participate in the academic mobility to KIMEP:

1. After the home university announces a Call for application for mobility complete a KIMEP online application and upload required documents.
2. KIMEP relevant unit will consider the application and send the name of the selected candidate to the home university coordinator and the applicant;
3. Home university will nominate the staff member via KIMEP online tool.

GENERAL PROVISIONS

Participants are subject to the rules of home and host universities and countries.

Partners and participants agree that personal data could be used in the reports to governmental bodies, embassies, and external grantors, at their request.

Participants of academic mobility are responsible for travel expenses, living expenses, medical insurance, supplies, meals and personal expenses, etc. and neither of universities are responsible for such expenses.

Participants are responsible for mobility grants awarded to them and report to partner institution and grantors, at their request.

Participants will share their experience with home colleagues, in particular, its impact on their professional development and support for further cooperation.

IO coordinator provides information support on logistic issues, sends guides, maps, assists in reservation of hotels, arranges and advises on cultural program, etc. for quick adaptation to new conditions.

VISA INFORMATION

I. Visa free regime *

According to the Kazakhstan Government decree No. 838 of December 23, 2016 citizens of 57 countries in the table may enter and exit Kazakhstan without issuing visas, if the period of stay in Kazakhstan does not exceed 30 calendar days from the moment of crossing the State border of Kazakhstan and these countries have a free of charge registration in local migration body upon arrival.

- | | | |
|--------------|------------------|-----------------------|
| 1 Australia | 20 Ireland | 39 Romania |
| 2 Austria | 21 Israel | 40 Saudi Arabia |
| 3 Bahrain | 22 Italy | 41 Singapore |
| 4 Belgium | 23 Japan | 42 Slovakia |
| 5 Bulgaria | 24 Kuwait | 43 Slovenia |
| 6 Canada | 25 Latvia | 44 South Korea |
| 7 Chile | 26 Liechtenstein | 45 Spain |
| 8 Colombia | 27 Lithuania | 46 Sweden |
| 9 Croatia | 28 Luxembourg | 47 Switzerland |
| 10 Cyprus | 29 Malaysia | 48 Thailand |
| 11 Denmark | 30 Malta | 49 The Czech Republic |
| 12 Estonia | 31 Mexico | 50 The Netherlands |
| 13 Finland | 32 Monaco | 51 The Philippines |
| 14 France | 33 New Zealand | 52 The United Kingdom |
| 15 Germany | 34 Norway | 53 Turkey |
| 16 Greece | 35 Oman | 54 UAE |
| 17 Hungary | 36 Poland | 55 USA |
| 18 Iceland | 37 Portugal | 56 Vatican |
| 19 Indonesia | 38 Qatar | 57 Vietnam |

Citizens of these countries if need to stay more than 30 days should leave Kazakhstan in the neighboring country (e.g. Kyrgyzstan, Bishkek) and arrive again for up to 30 days.

* Changes in visa free regime due to COVID-19

Due to pandemic of the COVID19, the 30-day visa-free regime for citizens of the 57 countries is suspended until 1 November 2020.

The 72-hour visa-free regime for citizens of the People's Republic of China (hereinafter, "the PRC") and the Republic of India travelling in transit through the international airports of Almaty, Nur-Sultan, Shymkent, Aktau, Karaganda and Taraz is suspended until 1 November 2020.

Thus, regardless of the duration and purpose of the visit, citizens of the above 57 countries, as well as the PRC and India, will require an appropriate visa to enter the RK.

II. Visa regime

As a general rule, the issuance of business and work visas is divided into two stages:

1. Application for a letter-invitation from Ministry of Foreign Affairs of Kazakhstan with KIMEP support;
2. Application for a visa in Kazakhstan embassy/consulate on the basis of the letter of invitation.

Citizens of economically stable and developed countries (table 1) are exempted from the requirement to receive a letter of invitation from Ministry of Foreign Affairs of Kazakhstan when applying for a single-entry or business visa.

They can apply directly to the embassy/consulate without the invitation letter.

Those who need the invitation for **ALL VISA TYPES, as well as single entry visa «B1» (business) category, single and double entry visas of «F1» (tourist) category**, should apply for the support to KIMEP Visa Manager at visa@kimep.kz, who will send a Visa Form. The applicants need to fill in the form and send back with a scan of passport. In case of approval, the letter-invitation will be sent to the applicant's email and the Kazakhstan embassy/consulate indicated in the form. Visas are given referring to the invitation number certified by the Ministry of Foreign Affairs at the KZ Embassies.

ATTENTION! Visa will be issued by the embassy only upon provision of the medical certificate confirming negative results of the coronavirus infection of an applicant. This certificate is valid within 48 hours upon issuance.

Basic required documents for international visitors to apply for a visa to Kazakhstan:

- Passport
- Visa Application Form
- Letter-invitation with reference number (if any)
- Medical insurance
- Visa fee
- The Kazakhstan Embassy or Consulate abroad may ask you to submit additional documents

* [Test on coronavirus](#)

When applying for visa, please keep in mind:

- Passport should be valid at least more than 6 months after expiring date of visa. Request for an invitation letter should be submitted in writing form by e-mail not less than 2 months prior to the intended date of entry to the RK.
- Better to get detailed information on visa from the KZ Embassy/Consular in the country where you will apply for a visa.
- The valid invitation with reference number does not constitute a guarantee that a visa will be issued as the matter is under the Kazakhstan Embassy/Consulate discretion.
- It is impossible to get visa in the airport in Kazakhstan.
- Traveling without visa: If a foreign citizen overstays period of his visa he will be fined about KZT45 000, and needs to apply and pay for issuing an exit visa.
- If you leave Kazakhstan earlier than indicated date of your visa – you have to arrange and pay fee for exit visa.

III. Citizens of countries from the table **do not need visa** for business, private, tourist purpose for the following period of stay:

COUNTRY	BUSINESS, PRIVATE, TOURIST PURPOSE: VISA-FREE
Azerbaijan	Up to 90 days
Kyrgyzstan	Up to 90 days
Armenia	Up to 90 days
Belarus	Up to 90 days
Georgia	Up to 90 days
Moldova	Up to 90 days
Tajikistan	Up to 30 days
Uzbekistan	Up to 30 days
Russia	Up to 90 days
Ukraine	Up to 90 days a year
Turkey	Up to 30 days
Hong Kong	Up to 14 days
South Korea	Up to 30 days, but not more than 60 days within 180-day period

UPON ARRIVAL

When you enter the border of Kazakhstan you'll receive a white migration card, please check at the customs control whether you have 2 stamps. Please do not lose this card and keep in passport. You need to return it at exit of Kazakhstan. Your eligible period of stay without visa or visa for 30 days cannot be prolonged. **YOU MUST LEAVE THE COUNTRY BEFORE REGISTRATION EXPIRES.**

Visit the KIMEP Visa Manager (Dostyk building, room #111) and show your passport to register you in local migration office in Almaty, **within 2 calendar days after arrival (weekend days, holidays, arrival date are counted).**

Contact person:

Ms. Yulia Alimkulova, Visa Manager

Tel: (+7 727) 270 42 29 (ext 20 48),

Mobile: +7 701 360 02 16

Email: visa@kimep.kz

Due to restrictions connected with COVID-19 please clarify the entry requirements in an Embassy of the RK in your country.



ARRIVAL

Upon arrival to the airport find a Touristic booth at the right side after exit from the luggage hall to get information about taxi, hotel, etc. Also, there are the following taxi companies can be used:

OK TAXI	LIDER TAXI (ENGLISH SPEAKING)	YANDEX TAXI (MOBILE APPLICATION)
https://oktaxi.kz/ +7 707 333 3333 Prices: ~3000 KZT	+7 (727) 3550-550 Prices:~2000 KZT	Play Market (Android) Apple Store (IOS) Prices:~2000 KZT

Please check exchange rates at <http://www.halykbank.kz/> in advance. We recommend you to withdraw some money in KZT at ATM in the airport, as cash payment for taxi is common in Kazakhstan.

Here are some indicative costs:

ITEM	KZT	COMMENTS
Taxi "Lider": tel. +7 (727) 3550 550		Taxi prices are fixed if you order it from a taxi company. We do not recommend you to take a private car at the airport!
Public transport	150 per ride	Any destination, any number of stops. Pay to the driver only cash
Meal	1500	Avr per meal in a canteen
Hotel	25000 per night	Avr in the city
Visiting National Museum	200-2500	2500 kzt with an English guide service, 200 KZT – without a guide.
Excursion to Charyn Canyon	6000	One day group excursion
Excursion to Big Almaty Lake	6000	One day group excursion
Excursion to Chymbulak or Medeo	6000	One day group excursion

ACCOMMODATION

KIMEP Guest House

The KIMEP Guest House is an apartment in a residential house located on campus with 4 double-bed guest rooms, TV lounge, porch, kitchen, 1 WC and 2 showers. The common areas are shared. The cost of stay is 6000 tenge (approximately \$15) per day.

Contact person:

Ms. Assel Tokina, Director of Housing Department

Email: atokina@kimep.kz

Tel.: +7 (727) 237 47 73 (ext. 1022)

Hotel "Kazakhstan"

Hotel "Kazakhstan" is a unique historical monument of Almaty city. This is a triumph of design and engineering of the 20th century builders. Architectural individualism of the hotel combines the achievements of modern civilization and traditional hospitality of Kazakh people. The 26-storey building was a decoration of the Almaty city.

Address: Dostyk Av., 52/2, Almaty

Tel: +7727 291 91 01 / 291 91 02 / 291 91 03-25

E-mail: reservation1@kazakhstanhotel.kz

Useful link: <http://www.kazakhstanhotel.kz/en/>

Note: Please quote KIMEP University, the discounted rate per single standard room is 35 Euro per night.

There are plenty of hostels and other hotels around, within 5-20 min. walking distance, Novotel, Dostyk, Premier Alatau, Alma hotel, Salem on Dostyk hotel, My Hostel Almaty. Book one via Booking.com.

MEAL

KIMEP Canteens are located in the Fun Club and in the Residence hall. Starbucks cafeteria is located in the New Academic Building, 2nd floor.

Nearby grocery shopping and Cafes and Restaurants:

Cafes and Restaurants

«Kaganat» canteen, 108 Dostyk ave. (corner of Abay ave.)

«Nedelka» cafe, 19 Abay ave. (corner of Valikhanov st)

«Blinnaya café», 21 Abay ave. (corner of Valikhanov st.)

"The Noodles" cafe, 152/2 Dostyk ave. (in the Hotel "Kazakhstan")

"Guinness Pub" restaurant, 71 Dostyk ave.

Kazakh cuisine:

"Navat", 71 Dostyk ave corner Kurmangazy str. Tel: 291 6551

"Alasha", 20 Ospanov str, 254-07-00, 254-07-01

"Tubeteika", 3 Dostyk ave. between Satpayev and Zholdasbekov str. Tel: 292-34-37

"Kishlak", 540a Seifullin str. Corner Abay ave. Tel: 261 56 01

Korean cuisine:

"Korean House", 2 Gogol str. Corner Baribayeva, Tel: 293 9692

Chinese cuisine:

"Princessa" restaurant, 148 Bogenbay Batyr st. (corner of Nauryzbay Baatyr St.)

"Red Dragon" restaurant, 64 Zhibek Zholy ave. (corner of Valikhanova st.)

Uzbek cuisine:

"Tubeteika", 3 Dostyk ave. between Satpayev and Zholdasbekov str.

"Uzbechka", 8 Iskenderova st. (corner of Kazhimukhana st.), Gorniy Gigant district.

Other cuisine

"Bangkok" restaurant (Thai cuisine), 57/6 Luganskiy str.

"Mirchi" restaurant (Indian cuisine), 132 Dostyk ave.

«Little Brazil" restaurant (Brazil cuisine), 140A Al'-Farabi ave.

Grocery shopping

«Colibri» gastromarket, 170 Valikhanov st., corner of Satpayev st.

«SMALL» budget store, 71 Dostyk ave., corner Kurmangazy st.

«SMALL» budget store, 98 Mendikulov st. corner of Zholdasbekov str, Samal-2 micro-district

«Ramstore» international brands A-class supermarket, 226 Furmanov str. Corner Zholdasbekov str,

«Stolichniy» A-class grocery store, 121 Abylai khan ave. corner Kabanbay batyr str. Open 24 hours

«Magnum Express» budget store, 42 Dostyk ave. corner Kabanbay batyr str.

«Green Bazaar», 53 Zhibek Zholy str., between Kaldayakov st. and Pushkin str.

ADAPTATION

There are few online resources or guide books to help visitors prepare for their trip to Kazakhstan. Below we present some essential matters to know about.

Hospitality in Kazakhstan

Kazakh people like inviting new friends to their homes. If invited for a meal it is polite to bring a small gift (not alcohol) for the hosts and to try a bit of every food offered. If offering flowers to a host, never bring an even number of flowers. At any gathering almost everyone will be expected to make a toast. Expats will not be expected to make their toast in Russian or Kazakh, however, if you learn a short sentence or phrase in one of the local languages the extra effort will always be noticed and appreciated.

Exchange of gifts is a common tradition when people visit, gather for a celebration, or meet each other for an occasion.

Food in Kazakhstan

The traditional Kazakh diet is heavily meat based. The Kazakh national dish is called Beshbarmak, known as “five fingers” because it is traditionally eaten with hands, is made of lamb or mutton, noodles, and onions. Horse meat is very popular. Alcohol is freely available. Many Kazakhs are religious and do not eat pork. You will be surprised to find a big variety of cuisines which reflect the presence of various ethnic groups (136!). This has left their mark on Kazakh culture and include Uzbek plov (fried rice and meat), Russian pelmeny (dumplings), Dungan lagman (noodles with meat and vegetables), and Uighur manty (dumplings with meat and different vegetables), Korean salads. Pork products are always kept separate from the other meat products. If you're a vegetarian, there are many cafes offering veggie meal.

Weather

The temperature range in June-July, particularly in the south of the country, is extreme (+30°C daytime, +20°C nighttime). Whereas, in mountains it might be only +10°C in nighttime. Rains might happen unexpectedly and be heavy, but they are warm and last shortly. Winter in the south is mild, though in January could be cold (-25°C) and snowy. Never go to mountains alone, and beware of the avalanche in winter.

Religion and race in Kazakhstan

Kazakhstan is a secular state, home to people of many different ethnicities. Kazakhs are proud of the diversity of their population and the country strives to promote peace between religions worldwide. There is freedom of worship but expatriates should not proselytize. The majority of the population (about 80 percent) are Muslim with the second largest religious grouping being Orthodox Christian.

Basic Kazakh etiquettes

Etiquette and cultural norms related to acceptable and unacceptable behavior vary between urban and rural Kazakhs. As a rule, rural Kazakhs tend to follow the cultural norms more strictly. Kazakh men always shake hands when meeting other men. Both Kazakhs and non-Kazakhs, as well as guests remove their shoes when inside a house. In Kazakh culture, elder women and men are greeted with certain phrases showing respect. A Russian system of patronymics is still widely used. Public affection between friends is very common. Women and girls often hold hands as they walk; boys wrestle and often hook arms or walk with their arms around each other. Kissing cheeks and embracing is perfectly acceptable between good friends and mean nothing else.

Language barrier in Kazakhstan

While Russian is acknowledged as the 'language of business' and used in the workplace in Kazakhstan there has been a push to increase the use of Kazakh and to re-introduce lost traditions in the country. A few words of Kazakh will be highly appreciated by the locals. Kazakh is using Latin and Russian - Cyrillic alphabet.

ENGLISH	RUSSIAN	KAZAKH
Good morning!	Dobroye utro!	Qayirly Tan [Ka-ih-r-ly Tan]
Good Afternoon (formal)	Dobryy den'	Salamatsyz ba [Sala-maht-syz bah]
Good evening (formal)	Dobryy vecher	Qayirly Kesh [Ka-ih-r-ly Kesh]
Good night (informal)!	Spokoynoy nochil!	Qayirli tyn!
Do you speak English?	Vy govorite po-angliyski?	Syz aglshynsha soileisesiz be?
How are you?	Kak dela?	Qalynyz Kalai [Ka-ly-nyz Ka-lai]?
What's new?	Chto novogo?	Qandai zhanalyk bar? [Qan-dai zhah-nah-lyk bahr]
My name is...	Menya zovut ...	Menym atym... [Meh-nym ah-tym]
It is nice to meet you.	Priyatno poznakomitsa.	Sizben tanyskanyma ote kuyanyshymyn. [Syz-behn tah-nys-kah-nyh-ma au-teh kuh-ah-nysh-tyh-myn]
How old are you?	Skol'ko vam let?	Sizdin zhasynyz kanshada? [Syz-DIN ZHA-sy-nyz kan-SHA-da]
Where are you from?	Otkuda vy?	Siz qai elden keldiniz?
I am from Korea.	Ya iz Korei.	Men Koreyadanmyn.
Thank you!	Spasibo!	Rakhmet! [Rah-k-met]
Excuse me	Izvinite (Proshu prosheniya)	Keshiriniz
I don't understand	Ne mogu ponyat	Tusinbedim
The weather is nice today	Segodnya khoroshaya pogoda	Bugun aua-rayi son dai zhaksy. [Buh-ghun ah-uh-wa-rye-yh son-dai zhahk-sy]
It is a beautiful day.	Segodnya prekrasnyy den'.	Bugun aurayie tamasha.

Russian and Kazakh courses opportunity

KIMEP University offers Intensive Russian and Kazakh courses for international students and visitors.

We can offer you individual classes following your request. The cost of one academic hour (45 minutes) is 4 500 KZT and to start classes you should pay minimum for 20 academic hours. You should send us tentative schedule so we could assign teacher in advance. Language program does not provide visa or accommodation support.

Contact person:

Mrs. Kamiya Abdulkhakimova, Program Development Manager
 Phone: (+7 727) 270-44-83, 237 47 75 Email: wlp@kimep.kz

Safety Rules

Be careful, don't go around at night by yourself, avoid dark areas, and don't carry valuables, carry out your passport with visa page. Always have your mobile on stand.

Inform your college manager/coordinator where you go.

If you stay for a long period, you are strongly recommended to purchase a Kazakhstan mobile number (SIM Card) from "Tele 2" provider, and notify the Coordinator of your local contact information. You will register the number with a mobile SIM number provider and ask for a tariff "То, что надо" (KZT1800 per month) which includes internet.

If you need technical assistance concerning the office's telephone, electricity, furniture, you should ask your College manager for a help.

Always switch off electricity when you leave the office or hotel room, close windows and door.

Keep an eye on your belongings on/off campus. In case of a security emergency on campus you should contact the KIMEP security team:

- Street Gates - +7 727 2374757
- Dostyk Building Post - +7 727 270-42-19
- Valikhanov Building Post - +7 727 270-43-09
- New Academic Building Post - +7 727 237-47-57
- Library post +7 727 237-47-57

Emergency Phone numbers

(free from any phone in Kazakhstan):

In case of an emergency during nights, weekends, and holidays, please call the College manager/Coordinator

Fire	101
Police	102
Ambulance	103
Gas Alert	104
Emergency Call	112

International phone calls from KAZAKHSTAN

You are strongly recommended to purchase a Kazakhstan mobile number (SIM Card) and notify the Coordinator of your local contact information. You will register the number with a mobile SIM number provider Tele 2 and ask for a tariff "То, что надо" which includes internet.

TarlanCard - is a prepaid phone card that allows the cardholder to make calls in any direction. This card allows its owner to make calls from a payphone or landline phone in any city of Kazakhstan (if you have a device with a tone mode). Tarlan-cards are issued in the following denominations: 500, 1 000, 3 000, 5 000 and 10 000 kazakh tenge. The service user uses the card until the end of the paid loan. On the back side of the card you will find a detailed instruction on how to use the card. PIN-card, printed on its back under a protective layer, is confidential information and is not subject to disclosure. The responsibility for the safety of the PIN lies with the cardholder.

Cards can be purchased in Kazakhtelecom centers in Almaty.

Call center: 8 (800) 080 5000, Web site: <http://www.tarlancard.kz/en/>

Addresses to buy the cards:

112 Kurmangazy str, corner Dosmukhamedov str

72 Panfilov str corner Zhibek Zholy str

108 Jumaliyeva str corner Bogenbay batyr street.

Cinema theatres in Almaty

- x CINEMAX Dostyk Multiplex, micro-district Samal 2, h. 111. Shopping and Entertainment Center "Dostyk Plaza"
- x Arman 3D cinema, Dostyk Ave 104 corner Abaya v.
- x Cinema Towers 3D, Baizakov St 280
- x Kinopark 11 IMAX Esentai, Al-Farabi Ave 77/8
- x Chaplin Cinemas(Mega), Makataev Str. 127/9, Shopping and Entertainment Center "Mega Park"

Travelling outside of Kazakhstan

You can easily go in and outside Kazakhstan if you have the multiple entry

Kazakhstan visa or do not need a visa to Kazakhstan. Please do not forget to bring your passport no later than 7 days before a trip to check your visa and local registration. If you want to travel to other cities in Kazakhstan, you should inform Visa manager and International Office about your trip and dates. Other visitors may travel according to the type of obtained visa. You can visit many places in Almaty and around. There are many Tourist agencies in Almaty, use the following or google:

- CityGuides: Tel.: +7 777 274 11 99; <http://cityguides.kz>
- Grande Voyage: Tel.: +7 (727) 333-45-99; 329-45-99; 274-10-10; +7 (701) 22-55-662 <http://grandevoyage.kz/exkursy>
- Global Air: Tel.: +7 727 2664444, CALL CENTER / 24 hours: +7 727 330 8844 <http://www.globalair.kz>

Find a lot of information about Almaty for tourists: <https://visitalmaty.kz/en> and about cultural events in Almaty: <https://afisha.kz/> <http://discoverkz.com> <http://www.tripadvisor.com/Tourismg298251-Almaty-Vacations.html>

Popular touristic places: Almaty and nearby

- Trout Farm and Golden man memorial. 2 hours from Almaty, one day trip
- Issyk Lake, 2 hours from Almaty, one day trip
- Charyn Canyon, 3 hours from Almaty, one day trip
- Illi river, 2 hours from Almaty, one day trip
- Big Almaty Lake, 1 hour from Almaty, one day trip
- Turgen waterfalls, 2 hours from Almaty, one day trip
- High altitude skating ring Medeu, Chymbulak Ski resort, 30 min from Almaty
- Akbulak ski resort, nearby Almaty
- Kolsai lakes, 2 days trip
- Tamgaly Tas resort, one day trip
- Central Mosque, in the city
- Orthodox Church, in the city
- Green Market, in the city
- Observatory, in the city

Around Kazakhstan

- Nur-Sultan, capital and national park Buraby, 3 day trip

Around Central Asia

- Uzbekistan (Samarkand, Bukhara, Khiva), one week trip
- Kyrgyzstan (Issyk-kul lake, Karakol-ski resort), weekend/one week trip

ISSYK LAKE,
2nd FROM ALMATY



TURGEN WATERFALLS,
2nd FROM ALMATY



GOLDEN MAN MEMORIAL,
ISSYK REGION,
2nd FROM ALMATY



BIG ALMATY LAKE,
1st FROM ALMATY



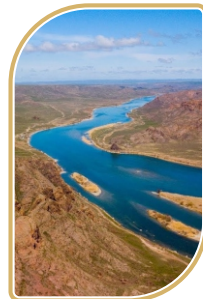
CHARYN CANYON,
3rd FROM ALMATY



CENTRAL MOSQUE, IN THE CITY



ORTHODOX CHURCH, IN THE CITY



ILLI RIVER,
2nd FROM ALMATY



CHYMBULAK SKI RESORT,
20 MIN FROM ALMATY BY CAR

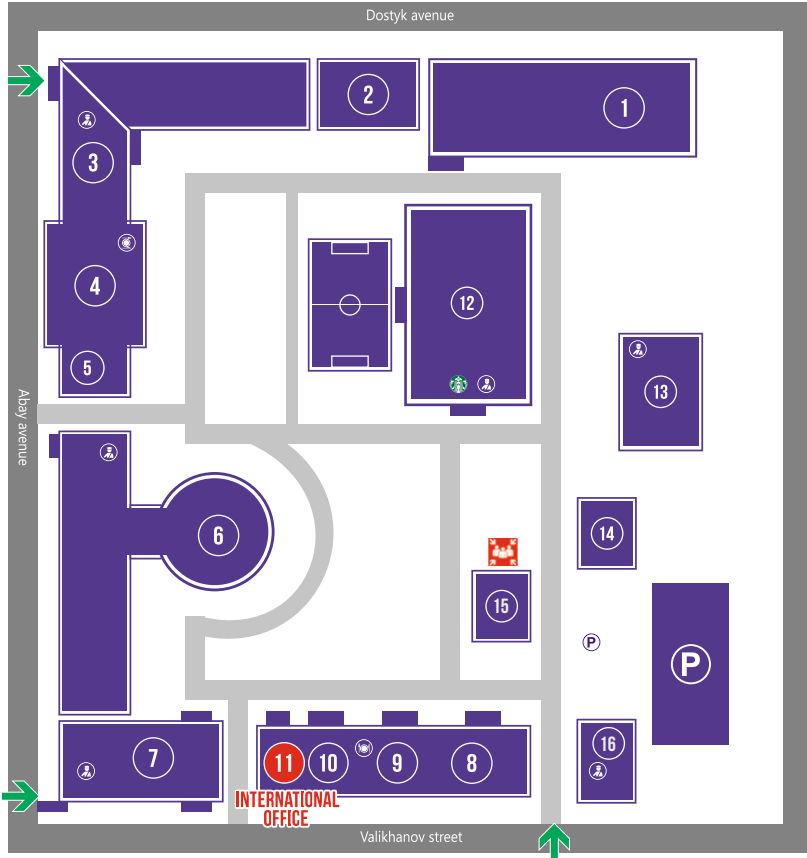


HIGH ALTITUDE SKATING RING MEDEU

CONTACTS

DEPARTMENT	NAME OF CONTACT PERSON	POSITION	OFFICE	TELEPHONE	EMAIL	OFFICE HOURS
Student Recruitment and Admission	Natalya Miltseva	Director	104/ Valikhanov bld.	270-42-13	shars@kimep.kz	Monday-Friday: 8.00-17.00
Student Affairs Office	Fariza Bekzhan	Executive Director	Dormitory	2374791	fariza@kimep.kz	Monday-Friday: 09.30-18.30
Bang College of Business (BCB)	Alтынai Tursyn	Undergraduate Programs Manager	302-5/ Dostyk bld.	270-44-40	bcb-upm@kimep.kz	Monday-Friday: 08.30-17.30
Bang College of Business (BCB)	Lazzat Tashanova	Graduate Program Manager DBA&MBA	302-1/ Dostyk bld.	270 44-40	bcb_graduate@kimep.kz	Monday-Friday: 09.30-18.30
College of Social Sciences (CSS)	Kamila Mussina	Program Manager	507/ Valikhanov bld	270-42-12	css_coordinator@kimep.kz	Monday-Friday: 10.00-19.00
College of Humanities and Education	Mariya Nurdinova	Program Manager	223/ Dostyk bld.	237-47-64	vmariya@kimep.kz	Monday-Friday: 10.00-19.00
School of Law	Laura Kamyspayeva	Program Manager	120/New bld.	271-72-72	lawcoord@kimep.kz	Monday-Friday: 09.00-18.00
Library	Olga Zaitseva	Director	109/libr	237-47-54	zaitseva@kimep.kz	Monday-Friday: 9.00-20.00 Saturday: 10.00-19.00
Residence Life and Housing	Assel Tokina	Director	Residence Housing/ 1st floor	237-47-71	atokina@kimep.kz	Monday-Friday: 8.00-17.00
Visa Office	Yuliya Alimkulova	Manager	111/ Dostryk bld.	2704229	visa@kimep.kz	Monday-Friday:
Medical Center	Sergey Dyakov	Senior Doctor	Dormitory	237-48-05	s.dyakov@kimep.kz	Monday-Friday: 08.00-20.00, Saturday: 9.00- 14.00
Security Office	Kairat Sybanbayev	Head	Publishing	237-47-66	k.sybanbayev@kimep.kz	Monday-Friday: 8.00-17.00

CAMPUS MAP



- | | |
|---|---|
| <ul style="list-style-type: none"> 1. Guest House 2. Language Center
 Sport Center 3. Dostyk building (Administration,
Bang College of Business) 4. Student Center 5. Great Hall 6. Hall #1-2 7. Valikhanov building (College of Social Sciences)
 Department of Student Recruitment and Admissions
 Office of the Registrar
 Financial Aid Office
 Student Learning Support Center | <ul style="list-style-type: none"> 8. Executive Education Center 9. Residence Hall 10. Student Affairs
 Medical Center 11. International office 12. New Academic Building
 School of Law 13. Library 14. Publishing
Department 15. Support Services 16. Garage |
|---|---|



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